



**BOYS & GIRLS CLUBS
OF SPRINGFIELD**

COVID-19 Response Comprehensive Resource List

***Last Updated April 5th, 2020**

Childcare

Discovery Center: Offering childcare for healthcare workers. <https://www.discoverycenter.org/Emergency>

Ozarks Regional YMCA: Essential Employee Childcare <https://www.orymca.org/essential-employee-childcare>

Springfield Public Schools: Offering childcare for healthcare workers. <https://www.sps.org/>

Educational Services

Boys & Girls Clubs of Springfield: Club families can join the virtual programming Facebook page, contact their home Unit for AT HOME educational packs, and **ANYONE** can find educational resources here:

<https://www.bgclubspringfield.org/bgcs-at-home>

Springfield Public Schools: Your one stop shop for all things SPS AT HOME, including parent and grade specific resources. <https://www.sps.org/spsathome>

Sylvan Learning Center: Live, online tutoring (417) 268-9392,

<https://locations.sylvanlearning.com/us/springfield-mo>

Elderly or Senior Population Services

Black Sheep: Providing food for adult seniors in need. Contact Mike Jalili at 379-2111

Crosslines Food Pantry: 615 N. Glenstone M-F 9:00 A.M.-1:45 P.M. Drive through food pantry 417-869-0563, <http://www.crosslines.org/find-support/>

Meals on Wheels: Accepting new clients. Call Cox South at 417-269-4696 or Cox North at 417-269-3496. Lunch is provided Monday to Friday for \$23.00 per week.

Norma's Carriage House: Providing seniors with one free meal daily during the COVID-19 crisis, either for curbside pickup or delivery. Norma's Carriage House is located at 729 W. Sunshine OR 1537 N. Glenstone. Call 417-720-4487.

Salvation Army Food Pantry: 1707 W. Chestnut. Drive through services provided on Wednesdays from 9:30-11:30 A.M. and 1:00-2:30 P.M. ID, social security cards for household members and recent mail required.

SeniorAge: Providing both curbside pickup and delivery of meals. Call 417-862-0762.

The Springfield Dream Center: 829 W. Atlantic offers a Wednesday night meal from 5:30-6:30. This is a to-go meal provided either through a drive through car line or walk-up.

Employment/Unemployment

Department of Labor: If you lost your job due to COVID-19, you can apply for unemployment at <https://uinteract.labor.mo.gov/benefits/home.do> When applying, select COVID-19 as the reason for your job loss; job search requirements are waived. Call 800-320-2519 or 417-895-6851 if needed. (CPOzarks)

Missouri One Start: Check out this compressive list of places currently hiring <https://missourionestart.com/now-hiring/>

Family Violence and Sexual Assault

Child Advocacy Center: The services of the Child Advocacy Center are available by police referral. www.childadvocacycenter.org

Coalition Against Domestic & Sexual Violence (MCADSV): <https://www.mocadsv.org/> MCADSV does not provide crisis services. For immediate help in Missouri, call the National Domestic Violence Hotline 1-800-799-7233 or the National Sexual Assault Hotline 1-800-656- 4673. For the Deaf Crisis Line videophone call 321-800-3323 or text HAND to 839863.

Great Circle: offers shelter for children and youth. www.greatcircle.org 417-865-1646 (Parenting Life Skills 417-831-9596)

Harmony House: If you or someone you know is living in an abusive situation, encourage them to call 417-864-7233, <https://www.myharmonyhouse.org/>

Isabel's House: If you or someone you know is facing a crisis, Isabel's House can provide immediate, safe, temporary refuge for children ages birth to 12. To reach a Family Advocate, call our 24/7 line: (417) 865-2273.

Jordan Valley Community Health Center: offers a variety of health care services and the support of community health workers at www.jordanvalley.org 417- 831-0150

Legal Service of Southwest Missouri: can offer legal assistance at <https://www.lsosm.org/> Missouri

Missouri Child Abuse & Neglect Hotline: Anyone may call to report suspected abuse, neglect, or exploitation of children. 1-800-392-3738

Financial Assistance

Economic Impact Payments: <https://www.irs.gov/newsroom/economic-impact-payments-what-you-need-to-know>

Food and Meal Services

Boys & Girls Clubs of Springfield: Providing three meals per day per person at three locations (extra meals on Fridays for weekends), curbside home deliveries, and health and hygiene items (thanks to a partnership with Care to Learn) for any Club family. **Henderson** (835 W. Calhoun) Monday-Friday 4:30pm-6:30pm (expanded afternoon hours, effective 4/6/2020. If Henderson families need to pick up meals in the AM, they can pick up at another Unit). **Musgrave** (720 S. Park) and **Stalnaker** (1410 N. Fremont): Monday-Friday 7:00am-8:30am AND 4:30pm-6:00pm

Crosslines Food Pantry: 615 N. Glenstone M-F 9:00 A.M.-1:45 P.M. Drive through food pantry 417-869-0563, <http://www.crosslines.org/find-support/>

Day Spring Christian Church: 2157 N Prospect, 417-864-4338 Thurs, 9:00 A.M. to 12:00 P.M. Food pantry. North side Springfield residents.

Harbor House Frontline Feeding: 636 N. Boonville Lunch 12:00-1:00 P.M. sack meal pick-up. Grab a meal and go.

Hinode/Bawi: 40% OFF. Taking call-in orders only 417-877-1777 or 417-988-6700.

Least of These: 1720 James River Rd. Ozark, MO April 3 & 8: 8:00 to 11:00 A.M. April 16: 5:00 to 6:30 P.M. April 20 & 27: 8:00 A.M. to 12:00 P.M. Drive through food pantry Call 417.724.2500 to complete application for assistance.

Life360 Chesterfield: 2220 W. Chesterfield, 9:00 A.M. to 7:00 P.M. To-go meal package with food for a week.

Life360 Fairbanks: 1126 N. Broadway (Fairbanks) Mondays 9:30 A.M.-12:30 P.M. and 5:00-6:00 P.M. Thursdays 5:15-6:00 P.M. To-go meal package with food for a week.

Ozarks Food Harvest: Food pantries are open and ready to serve. Drive-through or walk-up model for food distribution at this time. <https://ozarksfoodharvest.org/coronavirus-update/>

Ozarks Regional YMCA: Ward location at 417 S. Jefferson or Pat Jones location at 1901 E. Republic Rd. To-go breakfast or lunch.

Salvation Army: 1707 W Chestnut Expwy, 417-862-5509 Wed, 9:30-11:30 A.M. and 1-2:30 P.M. Drive through food pantry. NEED: ID, SS card for each member of family and mail less than 60 days old.

Schweitzer UMC: 2747 E Sunshine, 417-881-6800 Mon/Weds 9:00 A.M. to 2:00 P.M. Food pantry, open to the public. Crisis Only.

Springfield Public Schools: Providing breakfast and lunch 9:30am-12:30pm at every SPS school. <https://www.sps.org/site/default.aspx?PageType=3&DomainID=4&ModuleInstanceID=1305&ViewID=6446EE88-D30C-497E-9316-3F8874B3E108&RenderLoc=0&FlexDataID=13073&PageID=1>

St. Joseph Church: 1115 N. Campbell 417-865-1112 Tues, 9:00 A.M. to 12:00 P.M. Drive through food pantry. Please call for drive up service.

The Springfield Dream Center: 829 W. Atlantic offers a Wednesday night meal from 5:30-6:30. This is a to-go meal provided either through a drive through car line or walk-up.

UberEats: waives delivery fees for independently owned restaurants amid coronavirus outbreak.

Homeless Population

One Door: If you are homeless or at imminent risk of homelessness, call One Door at 417-225-7499, <https://www.cpozarks.org/one-door/>

The Connecting Grounds: 1109 E. Commercial Daily 5:00 P.M. sack meal pick-up for the homeless. Grab a meal and go.

Grace United Methodist: 600 S. Jefferson Daily 5:00 P.M. sack meal pick-up for the homeless Grab a meal and go.

Veteran's Coming Home: 806 N. Jefferson Breakfast 8:30 A.M. sack meal pick-up for the homeless. Grab a meal and go

Housing

If you are unable to pay your rent or mortgage, reach out to your landlord or lender to discuss the situation. Please note: discussions in the news about eviction and foreclosure suspensions do not broadly apply to rentals or mortgage lenders. If you are homeless or at imminent risk of homelessness, call One Door at 417-225-7499, <https://www.cpozarks.org/one-door/>

There is currently no rent assistance available in Springfield. (CPOzarks)

Internet

Quick Check Internet Option Site: <https://www.everyoneon.org/find-offers>

AT&T: Offering free public access to their WiFi hot-spots, two months of free service to new Access customers who order by 4/30/2020, unlimited data to existing customers, and \$10/month plans for low-income families. To be eligible for this offer, you must meet one of the following criteria:

Household income 135% or less than the federal poverty guidelines

Households participating in National School Lunch Program or Head Start

<https://www.att.com/shop/internet/access/index.html?source=ECmj000000000mbU&wtExtndSource=access#!/>

Charter Communications/Spectrum: Offering free Spectrum broadband and WiFi service for 60 days to new subscribers and free public access to their WiFi hot-spots.

To enroll call 1-844-488-8395 or visit <https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-more>

Comcast: Offering free WiFi for 60 days to low-income families and free public access to Xfinity WiFi hot-spots. Learn more: <https://corporate.comcast.com/covid-19>

Mediacom: Offering 60 days of complimentary Mediacom Connect2Compete service to qualifying families who subscribe before May 15, 2020. To be eligible for this offer, you must meet the following criteria:

You have at least one student in grades K-12 living at home who qualifies for free or reduced-price school lunch through the National School Lunch Program

You are not a current Mediacom internet customer and have NOT subscribed to our internet service in the past 90 days

You do not have an outstanding Mediacom bill or unreturned equipment.

Visit: <https://mediacomc2c.com/>

Sprint: Offering unlimited data to existing customers for 60 days and all hotspot-capable handsets will be enabled with 20GB of hot-spot service per month for 60 days. Late fees and service disconnections are also waived for 60 days.

T-Mobile: Offering unlimited data to existing customers for 60 days and all hotspot-capable handsets will be enabled with 20GB of hot-spot service per month for 60 days, and free international calling for existing customers. Late fees and service disconnections are also waived for 60 days.

Springfield Greene County Library: The public library is offering free wifi in the library parking lots, including the Library Express West. Here is more information about connecting to the public library wifi:

<https://thelibrary.org/services/wifi.cfm> .

Suddenlink: Offering 60 days of free Altice (Spectrum) Advantage broadband free to households with K-12 and/or college students who do not currently have home internet access.

To enroll, call 1-888-633-0030 or visit <https://www.alticeadvantageinternet.com/>

Verizon: No special offers, but they took the Keep Americans Connected Pledge and will waive late fees, service disconnections, and overage charges for 60 days.

Medicaid/SNAP

Food Stamps: If you need to recertify for food stamp benefits in March, April, or May, you have been granted a six-month extension. While offices are closed, if you need to provide updated information, visit <https://dss.mo.gov/covid-19/> to access information on phone, online and email resources from the Division of Family support. (CPOzarks)

Pandemic Food Stamp (P-SNAP): Benefits are now available, providing additional SNAP funds. All recipients will receive the maximum amount allowable for their family size. Additionally, families who do not typically receive SNAP benefits, but who do qualify for free and reduced lunch in the school district can qualify for pandemic EBT assistance. More information will follow on the application process for these benefits. (CPOzarks)

Mental Health Services

Burrell Behavioral Health- myStrength is a FREE online support tool, available 24/7, and filled with quality information and daily inspiration with a focus on improving overall well-being. Visit <https://www.burrellcenter.com/our-services/online-support/> for more and/or call 417-761-5000 for more information about mental health screenings. 24-Hour Crisis Line is available 417-761-5555

Centers for Disease Control: CDC offers suggestions on coping directly with the stress of COVID-19 at <https://www.cdc.gov/coronavirus/2019-ncov/prepare/managing-stress-anxiety.html> and suggestions for caring for your emotional health at <https://emergency.cdc.gov/coping/selfcare.asp>

Counseling Solutions of the Ozarks: Therapists offer face-to-face online therapy using a HIPAA-compliant platform. It's a safe and convenient way to support your emotional and mental health needs. Visit <https://www.counselingsolutionsoftheozarks.com/> for more information.

Crisis Text Line: A text crisis line is available by texting 741741 and at www.crisistextline.org 24-hours a day. You can talk about anxiety surrounding Coronavirus too.

LGBT National Help Center: A LGBT Hotline is available at 888-843-4564 or www.glbthotline.org

Lost & Found Grief Center: Grief counseling, parent/child resources <https://lostandfoundozarks.com/covid-19/>

NAMI of Southwest Missouri: The NAMI Southwest Missouri Warm Line is available at 877-535-4357 or www.namismwmo.com The Peer Support Warm Line is available Monday through Friday 9:30 A.M. – 10:00 P.M., Saturday 9:00 A.M. – 3:30 P.M. and Sunday 10:00 A.M. – 4:00 P.M.

National Suicide Prevention Hotline: 800-273-8255 or <http://suicidepreventionlifeline.org> For assistance in Spanish, call 800-784-2432 Callers will be connected to a skilled, trained counselor at a local crisis center. The National Suicide Prevention Hotline is available 24-hours a day.

Ozarks Counseling Center: Offers TeleTherapy and a 24-HOUR CRISIS LINE: (417) 761-5555 <http://ozarkscounselingcenter.org/index.php/counseling/> Counseling fees are based on a sliding scale. They also accept Medicare and Medicaid. Some fees may be covered by private insurance. Fees for groups vary.

The U.S. Substance Abuse and Mental Health Administration's Disaster Distress Hotline: 1-800-985-5990 or text TalkWithUs to 66746.

Victim Center: Crisis response and advocacy services are offered via phone-based support; Victims and collaborating partners can reach Victim Advocates 24/7 through our crisis response line 417-864-7233 (SAFE).

Transportation

Bus Schedule Updates: <https://www.cutransit.net/routes/>

Lyft: Transportation service opportunities. <https://www.lyft.com/lyftup>

Understanding COVID-19 (Coronavirus)

Centers for Disease Control: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Springfield Greene County Health Department: <https://www.springfieldmo.gov/2853/Health>

Springfield Area Chamber of Commerce: <https://www.springfieldchamber.com/responding-to-covid-19-novel-coronavirus/>

Utilities

Local utility companies have suspended disconnections due to COVID-19. If you are unable to pay your bill, please contact your utility company to make payment arrangements. The total amount will be due once they resume disconnections. Utility assistance is available through OACAC; however, offices are currently closed due to COVID-19. Applications can be accessed online at <https://oac.ac/liheap-energy-programs/> and can be mailed to the appropriate address included in the application. (CPOzarks)

Other

Boys & Girls Clubs of Springfield Helpline: Boys & Girls Clubs of Springfield families can call 417-414-4914. Lines are open 8:00am-8:00pm. They can help with resources, answer questions, and address any other needs and if they cannot help you, they will connect you with a community partner that can.

Community Partnership's Triple P program: Here to help with virtual parenting support. Call 417-888-2020 to connect with virtual parenting support during these hard times.

Diaper Bank of the Ozarks: Distributing diapers to partner agencies serving families in need throughout the Ozarks. 417-501-4411, <https://diaperbankoftheozarks.org/>

United Way (211): 211 is a free, confidential referral and information helpline and website that connects people of all ages and from all communities to the essential health and human services they need, 24 hours a day, seven days a week. 211 can be accessed by phone or computer. A toll-free call to 211 connects you to a community resource specialist in your area who can put you in touch with local organizations that provide critical services that can improve—and save—lives.